1. **For the sprint P0, the question related are as follows:**
2. Does it mean All possible Mobile screens for the ENTIRE app (incl. Client app, and Registration and Login app)?

Ans – Yes, it means designing of all the possible mobile screens.

Bizfns: There will be a LOT of intermediate (or derivative) screens for going from one to another, which are not described in the higher-level. Hope you are considering those too.

Yes we will be considering them too as we are going to take approval of all the screens designed so that there is not much confusion at the end.

It will be shared in the form of Figma file and continuous meeting and evaluation would be done so that there is confirmation on every screen.

There will be two branch one is for design document and one is for development. It will be upload in the repository git hub.

1. Does it mean all web screens?

Ans – Yes, it means all possible web screens.

Bizfns: Same as above - there will be a LOT of intermediate (or derivative) screens for going from one to another, which are not described in the higher-level.Hope you are considering those too.

Here we are considering the screens design for Bizfns Client Console. As the web design would be replica of the phone design.

1. Assuming this All DB Models? Client DB and Bizfns Console DB? Please explain what does this task involve.

Ans- Yes it will include all the database model. A representation would be shown which contains information of the tables in a database along with the ER diagram representing the connection.

Bizfns: Excellent.

There will be two schema. One is for Bizfns console and another is for individual client.

1. API specific data model?

Ans- This would include a documentation of the APIs which would illustrate its purpose and input and output along with information regarding the API.

Bizfns: Online documentation is EXTREMELY IMPORTANT. Needs more discussion on what, how and where.

API documentation would include all the 3rd party API and the database integration API.

For Architecture Design Documentation there will be another file. High level separate file will be maintained in online. Document related to technical research should also be provided.

1. Please explain in details what will be delivered and how? Including how we will be testing each delivery.

Ans – As mentioned in the Bizfns Delivery Plan, P0 is parallel sprint with other sprints. So, for the designing purpose we will be having a 7 day meeting where we would be showing the design and taking confirmation on the designs so that we can start our development work.

Bizfns: In addition to yours, Bizfns would have its repository as well as test server. Needs more discussion about deliveries and testing.

Environment set up should be given where all types of resources information( software and hardware resource information) need to be given.

1. **For the sprint P1, the question related are as follows:**
2. Bizfns MUST review it and need time for approval. IMPORTANT NOTE for the entire Project: Bizfns will take minimum 3-5 days in reviewing and testing each delivery cycle. In parallel you may continue with the next task, unless there is DEPENDENCY. So you must calculate your schedule accordingly, considering the time taken by Bizfns team review and approval\

Ans – We are ok with the solution given by you. We will start working on the module independently until the previous module is in reviewing and testing period. We will work on the comments then and try our best to give delivery on the comments as soon as possible.

Bizfns will try to do the testing within a period ofv 5 days but it might differ depending on the size of the module delivered.

Test cases will also be required to be delivered in every module.

1. Add User means – Add Staff with appropriate Access Privilege Permission (With Read only, Read-Write, full Admin privilege, etc.)

Add Customer Add Material etc. are just admin functions for adding data elements to the db now. (In Phase-2 Add Customer will have similar, but limited Access Permissions).

Ans - Yes

All the roles would be defined as per the privilege given to the user.

1. Please explain which API you are talking about.? We are confused

Ans : It includes all the API required to create the sign up / login module.

1. **For the sprint P2, the question related are as follows:**
2. Can you please list and explain details what does this task involve (e.g. Adding a Job, Re-scheduling a job[ incl. Drag & Drop for rescheduling a Job], Deleting a Job, Change in Color of a slot based on capacity, Save a Job etc.)?

Ans: Yes the task involved and explained in the scope of the work under Scheduler section will be done in this sprint.

Bizfns: Would appreciate micro-level breakup to smaller tasks, since there are a number of steps and tasks involved. If not clear (or confused) we must discuss and clarify n ow.

1. Schedule Module – What task needs to be done ? Please explain.

Ans : Schedule Module explained in Point 14 of Scope of Work.

Refer to M6.

1. 15 days for this task seems too aggressive and short. Are you sure about it and schedule.

Ans: We can take more time but then the delivery time would increase. So we will try to complete it within the given timeline.

Bizfns: Sounds good. But in reality, many of these tasks (and in many other tasks outlined) may be hard to complete in the allocated time, unless you are extremely efficient and confident. Aggressive development may also generate a LOT more bugs tying up resources in bug fixings, rather than actual design and implementation during the development phase. (This is just from our experience). Aggressive plan will unnecessarily delay deliveries and cause frustrations to meet sprints, and will cause disruptions in payments. Sometimes it is better to take more time, analyse carefully, and deliver quality code. Need more discussion.

1. Dependency on the confirmation of design.

Ans: The schedule screen design need to be confirmed before the work starts.

1. **For the sprint P3, the question related are as follows:**
2. Manage Jobs from Mobile and web (Add/Update/Delete)

Ans: It would include Addition,Updation and Deletion of the Jobs.

Rescheduling and Drag and Drop(time and date change) will be included here.

1. Camera Integration for clicking pictures- Photos should be stored in Bizfns database

Ans – Ok

1. Please note Bizfns app will just open SMS window/voice call/video call etc. No data can be read/logged and the contrl goes outside of bizfns app.- All along Bizfns App should be live and after these external device function user must come back to Bizfns App.

Ans : Do you mean to say when the Bizfns app opens another 3rd party app it will work in the background?

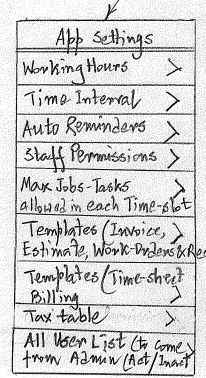
Bizfns: Generally when any native functions are performed on a device (like phone calls, text messaging, etc.) the current app stays alive, meaning it’s not closed, so that you come back to the same app screen (where you left off) and resume. We are expecting the same. (Example: when you are using a banking app, you receive an OTP text message, check the OTP number from text, and then come back to the earlier page of the same banking app where you enter the OTP to continue). Hope you understand.

It might be more useful (and convenient for users) to have buttons (or icons) for initiating text messaging and telephone calls within Bizfns screen itself (almost like WhatsApp), when you go to the devices native functions (e.g., phone call and text messaging) and after completion you come back, as described above. We are assuming Bizfns will ask for users’ permission for access to contact list while installing the app.

IMPORTANT NOTE: It is an important issue that Bizfns should have its own Contact List, since all its contacts will be business contacts (created from and within the app itself, e.g., Staff, Customers, etc.), not from general contacts on the device. So Bizfns Contacts may be a sub-set of the general contact list(most preferablya separate list within the app – Bizfns Contact List) which is absolutely separatefrom the general contact list. Preferably a phone call or a text messaging function will initiate from within our app. How do you handle that? Need discussion.

Bizfns call and message and maintaining the contact list.

1. **For the sprint P4, the question related are as follows:**
2. Setting Work Hours, Staff Permission and more- Please list all items in this task

Ans- 

Bizfns: Please remember ALL the above config tasks are easy, but they may go to another 1-3 additional steps (or levels) to complete. And you need to configure the system and associated screens accordingly. (For example, if you make Time Interval 4 hours, the Calendar screen will show 8-12, and 12-4, assuming Working Hours: 8-4, which is another config parameter. Similarly you have a create separate Templates for Time-sheet, Billing. And also create a Tax table for local taxes).

1. All this tasks for Settings and Config (under P4) should be done in some earlier before the Job scheduling work ( Google Docs Integration , Payment Gateway Setting) Otherwise how will you complete the Job scheduling and completion.

Ans: In such case we can consider this module to be done in Sprint 3 and Job module to be done in sprint 4. I hope then it will work and all the modules can be covered.

Bizfns: Yes – for that purpose it’s necessary to understand Workflow well, meaning which and how operations follow each other logically.

1. **For the sprint P5, the question related are as follows:**
2. When are you creating the Invoice/ Estimate/ Work Orders templates ?Apparently these should be done in Settings work. Creating an invoice is just filling up an existing Invoice Template ( similar for Estimate and Work Order with different headings).

Ans: We have tried to separate the accounts portion as it will help us to segregate the work as Accounts module and other modules.

Bizfns: Not only Accounts module, an Invoice can also be created from the last sub-tasks of the Calendar-Scheduler when you are making (or processing) a payment. At that point also you may need to create an Invoice (meaning filling up an Invoice template, before payment). Please look at our detailed description of Specs.

The entire app’s objective is to keep it EXTREMELY FLEXIBLE, so that users can do the same things from different modules (Example: creating invoices either from Scheduler or Accounts as necessary. Similarly you may look at Job details, Customer details or Staff details from different places of various modules). That is the reason Config parameters are to be setup as early as possible. (If a user does not setup early [many times it happens], then the system has to prompt when it’s necessary, for example while a user is trying to create an Invoice – prompt to choose an Invoice Template or create his/her custom template). Hope you understand.

1. For the entire App, how are you doing Exception handling? Error handling.

Ans: We will be doing the Error handling module in the coding section which would help in handling the exceptions occurred in the Application.

Bizfns: Let’s discuss this during the telephone call. This is VERY IMPORTANT.

**It is an important part and need to be taken into consideration .**

1. **For the sprint P6, the question related are as follows:**
2. Customer and Staff are two different elements –please keep them separate . Customer in phase 1 is just an Admin element ( just like Material ) But Staff is an active element with appropriate access permission etc. A Staff uses the app.

Ans: Ok we are making it two different modules. In Phase 1 , the customer is added only and other management will be done in the sprint 6 here. Staffs will be managed her which means its activity could be edited or deleted.

Bizfns: Important: Wanted to remind that Staff (and other entities, like Customer, etc.) are created by the Client (i.e., business owner) and the Client itself manages those (e.g., add, suspend, cancel, making active-inactive, keeping track of Users’ login, security, etc.). Bizfns does NOT keep track of or manage Client’s users, except the Number of Staff who logs in, which is a requirement for Subscription level.

1. This is Client Google Docs Integration. You mentioned it earlier. Staff should not have any separate Google docs of his/her( All data elements are stored in and retrieved from the business owner database)

Ans: Ok no access will be given separately to Staff. The data elements would be stored under business owner database.

Bizfns: Yes. ALL DOCUMENTS are properties of (or owned by) the business owner (i.e., Client). Any document to be created (or retrieved) are from and to the Client’s document management system, which may be the Client’s Google Docs or Bizfns paid subscription storage (part of Subscription). Based on Permission level, a Staff may or may not have permission to these documents (may need more discussion).

1. **For the sprint P7, the question related are as follows:**

Here the client console for Bizfns work will be done as mentioned in the scope of work

1. Client's user management is done ONLY by the Client, e.g., Add Staff. These can be done by Privilege / Permission configurations tables (in Settings), Security management (incl. Password change), having capabilities to make Staff status Active / Inactive / Suspend / Delete, etc. by Client itself, having a log file with who and when Loging In (to know and track Staff's Login In access details), etc. (\*\*\* Client's user management is NOT tracked in Bizfns Client Console, at least that's the plan now, unless it is necessary in the future. However Bizfns Console keeps track of Number of users added, i.e., current Number of Staff, which is a Subscription parameter).
2. As mentioned please remove the word "Free\*" and instead use "NO Monthly Fee\*" for first Subscription option wherever mentioned. Free is kind of misleading. Please do NOT use Free\*.
3. During Registration for Client, the 'Terms & Conditions' file management, not only keep 'Y' in database (in Bizfns Console), but also please maintain and store the 'Terms & Conditions' file, and Auto-notify while updating the file.
4. The 30 Day Free Trial, should send a couple of Push Notifications before the expiry period, with a Reminder and asking for payment info.
5. In the Client database there is virtually a Business Contact List (which is automatically created with Add users, both Staff and Customer) with all contacts created with Staff List and Customer List, which is separate from the mobile-user's personal contact list in the mobile phone. So while calling and/or messaging (i.e., sending text SMS, etc.) users should be able to call from this Business Contact list. Although not sure while receiving a call, whether Bizfns can identify a number if from its own Business Contact list or not. (May need more discussion, as mentioned about WhatsApp type list).